

June 29, 2007

Via DHL  
Docket Clerk  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007-2927

Re: IElement Telephone of Arizona, Inc.  
Docket No. T-20481A-06-0617  
Response to Third Data Request

Dear Sir or Madam:

This firm represents IElement Telephone of Arizona, Inc. in connection the above-captioned docket. Attached for filing with the Commission are an original and thirteen (13) copies of IElement Telephone's response to the Commission's third data request, pursuant to my phone conversation with Candrea Allen today.

Thank you for your assistance in this matter.

Sincerely,



Bettye Gadison  
Regulatory Compliance Assistant

BJG/abm  
Enclosures

cc: Ms. Candrea Allen (w/encl., via email [callen@azcc.gov](mailto:callen@azcc.gov))

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RESPONSE TO THIRD [TELEPHONIC] DATA REQUEST OF JUNE 29, 2007 4: 40

IElement Telephone of Arizona, Inc. - Management Information COMMISSION  
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IElement's officers and employees have significant experience in the telecommunications industry and technical expertise. Ivan Zweig, Chief Executive Officer, has over seven (7) years experience in the telecommunications industry. Mr. Zweig was the Sales Manager for MidCom Communications and later served as Sales Manager for Net-tel Communications. Mr. Zweig founded Integrated Communications Consultants Corporation ("ICCC") in 1988 and developed it into a successful billing consultancy firm and data traffic aggregator.

Alex Ponnath, Chief Technical Officer, has over seven (7) years experience in the area of IP networking. Mr. Ponnath worked for ICCC as Chief Technical Officer from 2000 to 2003. Mr. Ponnath served as Chief Technology Officer for NKOBB Networks, an ISP based in Los Angeles, where he was responsible for all technical aspects of the day-to-day business including network build-out, infrastructure planning, and vendor management. Mr. Ponnath was also a Senior Network Engineer at Interconnect Nextcom, where he built out the company-wide VoIP infrastructure and computer network.

Heather Walther, VP of Customer Service, has over six (6) years experience in telecommunications sales in the Los Angeles and Dallas markets. She was a Sales Manager in the Los Angeles and Dallas markets for over two years, and hired, trained and managed ten sales representatives in the Los Angeles market and opened up a Dallas office. Ms. Walther has been IELEMENT's Customer Service Manager for two years, helping to develop the Customer Service Division while assisting with customer account

needs (moves, adds, changes, deletions), troubleshooting issues internally with the IElement executive team to ensure exceptional customer service, and training IElement employees on customer service standards.

Albert Marrero, Network Operations Manager, has over ten (10) years WAN experience in the data and telecommunications industry, and has worked as the Manager of Network Operations for a competitive carrier for the past four years. In this capacity, he has worked with a wide variety of equipment and technologies, including Class 4 and Class 5 switches.

Debra Chase, VP of Administration, has spent over twenty one (21) years in the customer service industry with over six specializing in telecommunications. Five years ago, she went from a Sales Representative in the Los Angeles market to IElement's VP of Administration; she oversees IElement billing, Customer Relations, and Human Resources Departments. She also assists in the Operations and Customer Service Divisions.

Pete Walther, NOC Manager, has over six (6) years of telecom experience. Mr. Walther is able to run DS3/DS1 connects to DS1/DS3 MUXs, panels, and switches. He is fluent in Acterna/Tberd equipment, able to test and troubleshoot fiber/DS3/DS1 cross-connects throughout hardware and the media. He is able to test and provision VC cross-connects over a network infrastructure and is responsible for testing and accepting new loops provisioned by ILECs. He manages any outages for DS1s that require any intrusive testing to the NIU/smart jack or customers' premises. Mr. Walther is certified in Cisco and Tekelec Class 5 switches.

Submitted this 29<sup>th</sup> day of June, 2007.